Last year, 2,839 adult literacy students received 120,312 hours of free online instruction and met over 9,000 goals.

VOLUNTEERS
This past year, 1,124 trained tutors volunteered 74,510 hours of their time to provide distance education to our students. To prepare this corps of online volunteers, Literacy NJ & Affiliate programs offered a record 50 training courses for new tutors and 92 continuing education workshops. Together, our volunteers made a donation to the state of New Jersey worth $2.3 million in volunteer time.

STUDENTS & PROGRAMS

Top Programs Offered

<table>
<thead>
<tr>
<th>Program</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>ESL</td>
<td>25</td>
</tr>
<tr>
<td>Citizenship</td>
<td>20</td>
</tr>
<tr>
<td>Basic Literacy</td>
<td>15</td>
</tr>
<tr>
<td>Digital Literacy</td>
<td>10</td>
</tr>
<tr>
<td>High School Equivalency</td>
<td>5</td>
</tr>
</tbody>
</table>

Student Race & Ethnicity

- Hispanic: 55%
- Asian: 17%
- White: 13%
- Black/African-American: 8%
- Other/Not Identified: 7%

CHALLENGES & OPPORTUNITIES
This past year, our network of programs focused on improving the quality of online instruction and helping our students improve their digital literacy skills.

We saw new trends from the transition to online learning: students gained more hours of instruction than in the previous five years, and achieved more goals per person than we'd seen in the past. Our tutors participated in more training and continuing education than before.

Going forward, our task will be to build on our success by increasing access to services for those who don’t yet have the skills or devices to participate online, and to ensure that all of our students have the digital literacy skills needed to function and thrive.

COMMUNITY IMPACT

I’m feeling more confident both at work and with my family. I’m not depending on other people to make my own doctor appointments, order at the restaurant, or do a job interview.

—Margarita

2,098 Workers
The number of students who got a job, a better job, or improved job skills.

1,589 Citizens
The number of students who became citizens, registered to vote, voted for the first time, or became more involved in their communities.

1,443 Families
The number of students who became more involved in their children’s education, became smarter consumers, or attained healthier lifestyles.

My life changed a lot since joining class because there were things I never understood about reading. I feel great. My kids are very proud of me. A lot of the time I used to ask my family to do something for me. If they were not around I couldn’t do anything like sending texts or emails, I always had to wait for someone to help me. I don’t have to wait now.

—Maureen

23 programs in 21 counties contributed to these statistics. See the full list of programs in the Literacy NJ network at https://literacynj.org/programs.